

**J.C. BOSE UNIVERSITY OF SCIENCE AND TECHNOLOGY
DEPARTMENT OF MANAGEMENT**

**Report on
INDUSTRIAL VISIT TO VIVANTA BY TAJ,
SURAJKUND, FARIDABAD
September, 2018**

Dr Manisha Goel, faculty member at department of management studies organised visit to Vivanta by Taj Faridabad for students of MB, with the help of Alumni Mr. Deepak working at Taj Group on 24th September, 2018. 23 students along with faculty members visited Hotel Vivanta.

Vivanta by Taj (Surajkund) at Surajkund is a premium getaway and a convention centre located just a few minute drive from the bustling commercial and residential areas of South Delhi, overlooking the entry gate of the Surajkund Lake Complex at Faridabad.



Some of features include:

- Mid-segment business hotel located at Faridabad
- 287 rooms and suites categorized as Superior Charm, Deluxe Delight Courtyard View Room, Premium Indulgence Room, Deluxe Allure Suite, Premium Temptation Suite, Luxury Bliss Suite, Presidential Nirvana Suite and Premium Jiva Indulgence Room Courtyard View

- In-room amenities include AC, LCD TV, Forest Essentials bath amenities, refrigerator, electronic safe, tea / coffee maker, safe deposit locker, bath tub, hair dryer, CD and DVD player, iron box and board
- Oasis, a multi cuisine restaurant
- Paranda, specialty Indian restaurant
- Easy, serves light snacks and beverages
- Art Lounge, poolside area serving gourmet tea, coffee and snacks
- Celsius, snacks, grills and soft beverages
- Ballroom, 4 conference halls and 2 meeting rooms with a seating capacity of 1500 persons
- Recreational facilities include outdoor infinity pool, fitness centre, library, gymnasium, activity centre with x-box gaming, billiards table, virtual golf, play stations and board games
- Jiva Spa, with 10 treatment rooms offers various rejuvenating and relaxing massages and therapies
- Other services include WiFi, business centre, babysitting, doctor-on-call, laundry, currency exchange, shoe shine and utility shop
- Recommended for business, local luxury getaway seekers and Spa travellers



Nestled in the lap of the forested and tranquil Surajkund neighbourhood, Vivanta by Taj, Surajkund, Delhi, NCR blends the best of an exclusive business hotel and luxury resort. The hotel combines minimalistic décor, unrivalled meticulous refinements and hi-design details with up-to-date technologies and the most advanced and sophisticated environment friendly features. This exposure enhanced the technical

and practical skills of the students, as students were taken to all the different sections of a fully functional hotel.

This was preceded by an exhaustive presentation and interaction by the HR manager Mr Surendra Ahlawat. The exposure concluded with high tea specially organized for students. The students thoroughly enjoyed the fruitful session and came away feeling enriched.



The visit began with a brief introduction of the hotel, then the students were shown around the different areas of the hotel (i.e.: front of the house & back of the house areas). They were taken to the various areas like kitchens, restaurant, pool, spa, gym & housekeeping department. Students were given the brief about how the operations are being carried out and through which best service or product is being delivered to the guest.



During the visit in housekeeping department, they were shown the sub-sections of the housekeeping department (i.e. Laundry, Florist, Uniform & Linen room, HK Control desk & Exe. Housekeepers cabin). After giving an insight about the department, she explained the role of housekeeping in hotel. The visit was immensely knowledgeable. This resulted in an interactive and engaging visit that was appreciated by one and all.