

REPORT of Workshop on “Redefining Management Education With AI Agents”


The Department of Management Studies organized a Workshop on the topic “Redefining Management Education with AI Agents” on 24th April 2026 at 10:15 AM for the students of Department of Management Studies in University Auditorium. The distinguished speaker for the session was Ms.Charu Smita (Gupta) Malhotra, who is presently serving as the Enterprise Transformation & Learning Leader, IBM.

The Workshop was conducted under the guidance of Dean, Department of Management Studies, Prof. Ashutosh Dixit, and Chairperson of the Department, Dr. Rajiv Sindwani. The event was coordinated by Prof. Ashutosh Nigam and Dr. Renu Aggarwal and was attended by faculty members and almost 250 students.

The workshop focused on understanding AI assistants and AI agents. It highlighted how AI assistants support routine tasks, while AI agents go a step further by making decisions and executing tasks autonomously. The speaker explained the idea of triggered actions, demonstrating how tools like Zapier automate workflows by connecting different applications and executing tasks based on specific triggers. Practical examples illustrated how such automation can enhance productivity in daily life as well as in professional domains like Human Resources and Marketing. Overall, the Workshop emphasized the importance of thinking in workflows rather than isolated tasks. It encouraged future managers to leverage AI tools strategically to improve efficiency, decision-making, and innovation in their respective fields.


J.C. BOSE UNIVERSITY OF SCIENCE AND TECHNOLOGY, YMCA, FARIDABAD, HARYANA


DEPARTMENT OF MANAGEMENT STUDIES
WORKSHOP



MS. CHARU SMITA (GUPTA) MALHOTRA
 (Enterprise Transformation & Learning Leader, IBM)



REDEFINING MANAGEMENT EDUCATION WITH AI AGENTS

Date: 24-04-2026 Venue: University Auditorium Time: 10:15 am

DEAN PROF. ASHUTOSH DIXIT	CHAIRPERSON DR. RAJIV SINDWANI	CONVENERS PROF. ASHUTOSH NIGAM DR. RENU AGGARWAL
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